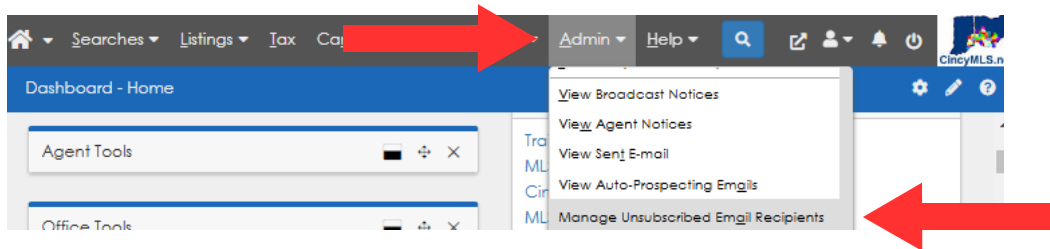


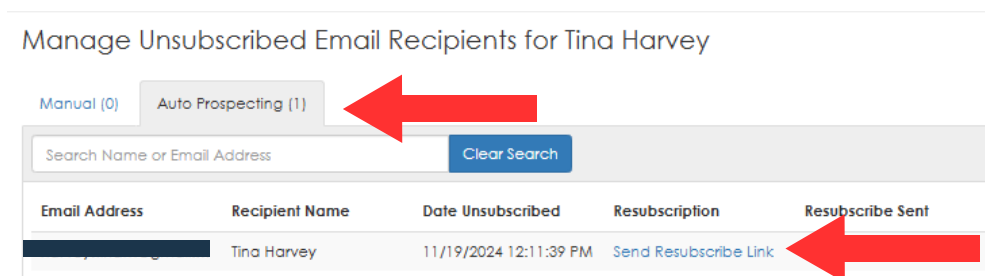
RESTORING CLIENT PORTAL SUBSCRIPTIONS

Did a client accidentally unsubscribe from receiving emails in the client portal? Unsubscriptions can be managed and restored through Rapattoni.

When logged in to Rapattoni, click Admin on the toolbar, then choose "Manage Unsubscribed Email Recipients" from the drop down menu.



Choose the "Manual" or "Auto Prospecting" tab at the top left. Locate the recipient's name and select "Send Resubscribe Link" at the right.



Once the client opens the resubscribe email, clicks the link, and accepts, they will begin receiving auto-prospecting emails.